



CPI FAMILY SUPPORT WORKER

JOB CODE: 68040

PAY GRADE: 10

PAY RANGE: \$35,226 - \$56,362

GENERAL DESCRIPTION

Under the direction of a Sergeant of the Child Protection Investigation Division, or designee, works in conjunction with CPID staff to provide basic social assistance to individuals and/or families identified as being in need. Work is reviewed through observation and results obtained. **May be required to work day or evening shift to include weekends, holidays, and on-call situations.**

SUPERVISES OTHERS: No

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES

- Assists investigators with coordinating and transporting children, under protective investigation, to and from shelters, doctor appointments, school and court, in addition to any other locations involving the best interests of the child; transports children by PCSO vehicle using restraint devices as required by law;
- Schedules and supervises parental/sibling visits with children during the course of the investigation;
- Identifies and promptly reports to his/her supervisor, situations and circumstances, based on their interaction within the community, that appear to pose an unsafe condition or risk to a child;
- Assists investigators with supervising children removed from the home while waiting for shelter placements to include basic childcare activities;
- Conducts demographic interviews with families to collect basic household information to be used to assist families in procuring the proper essential services and benefits;
- Provides families with the necessary information to help obtain referrals to community resources for social, medical, education, employment and training, day care services, and housing;
- Maintains clothing and supplies storage at each service center for children taken into protective custody;
- Acts as a liaison with community agencies and service organizations in order to provide clients with the appropriate referrals;
- Maintains an active log of all children assigned to them, including photographs of each child, and conducts visits with children on a weekly basis;
- Documents all activities by completing detailed progress notes regarding their interaction with client families and children.
- Fingerprints and photographs children and adults involved in CPID cases;



- Participates in Sheriff's Office recruitment and community relations activities as directed.

This list is not intended to be all-inclusive and you may not be responsible for every item listed. The employer reserves the right to assign additional functions and responsibilities as necessary.

QUALIFICATIONS

- An Associate's degree that is accredited by an accreditation agency recognized by the U.S. Department of Education (DOE) and/or Council on Higher Education Accreditation (CHEA)
- OR four (4) years' experience in a related field
- Or equivalent combination of education and experience
- Typing speed of 25 wpm
- Must possess a valid Florida driver's license
- Consideration for this position requires a credit check

KNOWLEDGE, SKILLS, AND ABILITIES

- Knowledge and application of basic child care practices
- Knowledge and application of community resources
- Ability to assist clients in accessing community resource services
- Ability to plan, organize, and coordinate work activities with minimal supervision
- Ability to interact appropriately and professionally with families, community resources, service providers, law enforcement, and other child protection related professionals
- Ability to establish and maintain working relationships with others
- Ability to demonstrate basic computer skills in using Microsoft Office products
- Time management skills
- Inter-personal skills
- Verbal and written communication skills
- Accurate typing skills
- Ability to perform all functions of the job classification without posing a direct threat to the health or safety of other individuals in the workplace



PHYSICAL ABILITIES

The physical abilities listed below are estimates of time spent during a typical work day to perform essential functions and responsibilities. Members in this position may be required to:

- Sit up to 3 hours per day
- Stand up to 3 hours per day
- Walk up to 2 hours per day
- Drive up to 5 hours per day
- Lift up to 40 lbs. and small children when necessary
- Continuously bend, squat, kneel, and twist
- Frequently reach